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Depending on which level you take, you'll cover areas such as: Communicate using customer service language; Communicate using social media; Follow the rules to deliver customer service

Customer Service qualifications and training courses

Depending on which level you take, you'll cover areas such as: Communicate using customer service language; Follow the rules to deliver customer service

Customer Service qualifications and training courses

Mapping Notes Date; Supersedes and is equivalent to BSBWOR301B - Organise personal work priorities and development: Updated to meet Standards for Training Packages: 24/Mar/2015

training.gov.au - BSBWOR301 - Organise personal work

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